

APONIENTE

GIFT VOUCHER | FREQUENTLY ASKED QUESTIONS

When will I receive the voucher?

You will receive your gift voucher digitally, ready for delivery within 48/72 hours. We can add any note you wish and personalise the card.

How long is the voucher valid?

The vouchers are valid for one season. That is to say, if the purchase is made during the restaurant's closing time, it can be used during the following season. If the purchase is made during the season, the voucher must be redeemed during that season.

When can I make a reservation?

You can always make a reservation through our website, indicating the reference number of the gift voucher or through our website of the Gift Voucher or through our email reservas@aponiente.com. If the bookings are closed due to the end of the season, you can always make your reservation through email or our website.

Can I make a reservation and then buy the voucher?

Of course, but you must always tell the Reservations Team about the action by sending an email to reservas@aponiente.com

Do I have to bring the voucher with me on the day of booking?

No, you don't, as long as you have informed the Reservations Team beforehand the relation between the booking and the Gift Voucher reference.

What happens to the validity of the voucher in cases of force majeure?

In these extraordinary cases, the validity period for redeeming the vouchers will be extended.

Can I buy the voucher WITHOUT wine pairing but I still want to buy drinks?

For these alternative options you should contact the Reservations Team at reservas@aponiente.com